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-or-

ELLIOTT MAC LENNAN, SBN 66674 Department of Real Estate 320 West 4th Street, Ste. 350 Los Angeles, California 90013-1105 FILED

MAR - 9 2010

(213) 576-6911 (direct) Telephone: (213) 576-6982 (office) DEPARTMENT OF REAL ESTATE

BEFORE THE DEPARTMENT OF REAL ESTATE

STATE OF CALIFORNIA

In the Matter of the Accusation of

LOAN PROCESSING CENTER INC. doing business as Applyloanmod.com, iloanmod.com and LPC; and MASHEED S. GHAZI, DANNY R. HAYNES and LOUIS LEON PACIFIC individually and as former designated officers of Loan Processing Center Inc.

Respondents,

No. H-35869 LA

L-2009061123

SECOND AMENDED

ACCUSATION

The First Amended Accusation filed in this matter on October 1 2009, is amended in its entirety as follows:

The Complainant, Neal Shigemitsu, a Deputy Real Estate Commissioner of the State of California, for cause of Accusation against LOAN PROCESSING CENTER INC. dba Applyloanmod.com, iloanmod.com and LPC, MASHEED S. GHAZI, DANNY R. HAYNES and LOUIS LEON PACIFIC, individually and as former designated officers of Loan Processing Center Inc., alleges as follows:

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The Complainant, Neal Shigemitsu, acting in her official capacity as a Deputy Real Estate Commissioner of the State of California, makes this Accusation against LOAN PROCESSING CENTER INC. ("LPCI") and MASHEED S. GHAZI ("GHAZI"), DANNY R. HAYNES ("HAYNES") and LOUIS LEON PACIFIC ("PACIFIC").

2.

All references to the "Code" are to the California
Business and Professions Code and all references to "Regulations"
are to Title 10, Chapter 6, California Code of Regulations.

License History

3.

- a. At all times mentioned, LPCI and GHAZI were licensed or had license rights issued by the Department of Real Estate ("Department") as real estate brokers.
- b. At all times herein mentioned, LPCI was licensed or had license rights issued by the Department as a real estate broker. On November 9, 2007, LPCI was originally licensed as a corporate real estate broker.
- c. At all times herein mentioned, GHAZI was licensed or had license rights issued by the Department as a real estate broker. On October 5, 2006, GHAZI was originally licensed as a real estate broker. From February 3, 2009 to April 23, 2009, GHAZI was licensed as the designated officer of LPCI.
- d. At all times herein mentioned, HAYNES was licensed or had license rights issued by the Department as a real estate broker. On July 30, 2008, HAYNES was originally licensed as a

real estate broker. From October 23, 2008 to February 09, 2009, HAYNES was licensed as the designated officer of LPCI.

- d. At all times herein mentioned, PACIFIC was licensed or had license rights issued by the Department as a real estate broker. On September 26, 1997 to October 23, 2008, PACIFIC was originally licensed as a real estate broker. From October 23, 2008 to October 23, 2008, PACIFIC was licensed as the designated officer of LPCI.
 - f. At all times material herein, LPCI was licensed by the Department as a corporate real estate broker by and through GHAZI, HAYNES and PACIFIC, excluding Daniel J. Moletz, who is not a Respondent in this Accusation, as the former, designated officers and broker responsible, pursuant to Code Sections 10211 and 10159.2 of the Business and Professions Code for supervising the activities requiring a real estate license conducted on behalf said corporation's officers, agents and employees, including GHAZI, HAYNES and PACIFIC.
 - g. LPCI is a corporate real estate broker originally licensed on November 9, 2007. On April 27, 2009, LPCI became non-broker affiliated due to the cancellation of GHAZI's status as designated officer. Shahriar Kolahi aka Shawn Kolahi is the President and Chief Executive Officer. GHAZI is the Vice President of LPCI. Maziar Bordbor aka Maziar Bordar, M. Bordbor and Matt Bordbor, is the Secretary and Chief Executive Officer.

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Designated Officers	From	ТО
Masheed S. Ghazi	February 03, 2009	April 23, 2009
Danny R. Haynes	October 23, 2008	February 09, 2009
Daniel J. Moltez	February 11, 2009	March 17, 2008
Louis Leon Pacific	November 9, 2007	October 23, 2008

Brokerage

4.

At all times mentioned, in City of Irvine, County of Orange, LPCI, GHAZI, HAYNES and PACIFIC, acted as real estate brokers and conducted licensed activities within the meaning of:

- a. Code Section 10131(d). LPCI, GHAZI, HAYNES and PACIFIC engaged in the business of a loan modification and an advanced fee brokerage. Respondents engaged in activities with the public wherein lenders and borrowers were solicited for loans secured directly or collaterally by liens on real property, wherein such loans were arranged, negotiated, processed and consummated on behalf of others for compensation or in expectation of compensation and for fees often collected in advance as well as at the conclusion of transactions; and
 - b. Code Section 10131.2. LPCI, GHAZI, HAYNES and PACIFIC engaged in the business of a loan modification and an advance fee brokerage dba Applyloanmod.com, iloanmod.com and LPC. Respondents solicited economically distressed homeowner-borrowers

seeking adjustments of the terms and conditions of their home loans, interest and/or principal reduction, foreclosure abatement, loan restructuring, and/or short sale services, and offered to negotiate with lenders on behalf of the homeowners for a fee payable in advance.

(Interim Audit of Loan Modification Activities)

5.

On April 7, 2009, the Department has completed an interim audit report of the Department's audit examination of the books and records of LPCI pertaining to the loan modification activities and collection of advance fee described in Paragraph 4 that require a real estate license. The interim audit examination covers a period of time beginning on September 11, 2007 to February 27, 2009. The interim examination revealed violations of the Code and the Regulations as set forth in the following Paragraphs, and more fully discussed in Audit Report LA 080168 and the exhibits and work papers attached to said audit report.

Trust Account

6.

At all times mentioned, in connection with the activities described in Paragraph 4, above, LPCI accepted or received funds including funds in trust (hereinafter "trust funds") from homeowner-borrowers loan modifications handled by LPCI and thereafter made deposits and/or disbursements of such

trust funds. From time to time herein mentioned during the audit period, trust funds were deposited and/or maintained by LPCI in the bank account as follows:

"Loan Processing Center Inc. Account No. 29346-03807" Bank of America San Francisco, CA 91437-0176

(trust account)

Violations - Interim Audit

7.

In the course of activities described in Paragraphs 4 and 6, above, and during the examination period described in Paragraph 5, Respondents LPCI, and GHAZI, acted in violation of the Code and the Regulations in that they:

- (a) Permitted, allowed or caused the disbursement of trust funds from the LPCI's trust account used for the deposit of trust funds, where the disbursement of funds reduced the total of aggregate funds in LPCI's bank account, to an amount which, on February 27, 2009, was \$21,331.00, less than the existing aggregate trust fund liability of LPCI to every principal who was an owner of said funds, without first obtaining the prior written consent of the owners of said funds, in violation of Code Section 10145 and Regulation 2832.1; and
 - (b) Placed a false, deceitful and misleading advertisement on LPCI's website which represented that the Department of Real Estate conducted an audit on LPCI and determined that LPCI was in compliance with the Real Estate Laws

and Regulations. In truth and in fact, the Department's audit was ongoing and found, as of the audit report date of April 7, 2009 found a substantial trust fund violation, to wit, a \$21,331.00 shortage in LPCI's bank account used to deposit trust funds received from homeowner-borrowers, herein mentioned above and violations of Code Sections 10176(a), 10176(i) and/or 10177(j), 10235 and Regulation 2848.

Disciplinary Statutes

8.

The conduct of Respondents LPCI and GHAZI described in Paragraph 7, violated the Code and the Regulations as set forth:

1	Paragraph //	
12	PARAGRAPH	PROVISIONS VIOLATED
13	7(a)	Code Section 10145 and Regulation
14		2832.1
15		
16	7 (b)	Code Sections 10176(a), 10176(i)
17		and/or 10177(j), 10235 and
18		Regulation 2848

The foregoing violations constitute cause for the discipline of the real estate license and license rights of LPCI and GHAZI, under the provisions of Code Sections 10176(a) for misrepresentation, 10176(i) and/or 10177(j) for fraud or dishonest dealing, 10177(d) for willful disregard or violation of the Real Estate Law, and/or 10177(g) for negligence and 10177(h) for negligent or lack of supervision of LPCI's brokerage.

SECOND CAUSE OF ACTION (Final Audit of Loan Modification Activities)

9.

On April 7, 2009, the Department has completed a final audit of the Department's ongoing audit examination of the books and records of LPCI pertaining to the loan modification activities and collection of advance fee described in Paragraph 4 that require a real estate license. The final audit examination covers a period of time beginning on September 11, 2007 to February 27, 2009. The final audit examination revealed violations of the Code and the Regulations as set forth in the following Paragraphs, and more fully discussed in Audit Report LA 080168 and the exhibits and work papers attached to said audit report.

10.

In the course of activities described in Paragraphs 4 and 6, above, and during the examination period described in Paragraph 9, Respondents LPCI, GHAZI, HAYNES and PACIFIC, acted in violation of the Code and the Regulations in that they:

(a) Permitted, allowed or caused the disbursement of trust funds from the trust fund wherein the disbursement of funds reduced the total of aggregate funds in the trust fund, as set forth below, to an amount which was less than the existing aggregate trust fund liability of LPCI to every homeowner-borrower who was an owner of said funds, without first obtaining the prior written consent of the homeowner-beneficiaries who own

said funds, in violation of Code Section 10145 and Regulation 2832.1.

- \$21,331.00 as of February 27, 2009 (GHAZI)
- \$14,376.50 as of February 2, 2009 (HAYNES)
- \$ 6,745.00 as of October 22, 2009 (PACIFIC)

(b) (1) (PACIFIC)

(i) Fannie/Cornell Scaifes Loan Modification.

On June 17, 2008, homeowner-borrowers Fannie/Cornell Scaifes Loan Modification entered into a Loan Modification Disclosure & Agreement with Bryco Financial Services (Bryco) to modify their

mortgage loan secured by their home located at 7232 Blue Springs

Way in Citrus Heights, California.

(ii) Bryco is an unlicensed company engaged in the business of providing an analysis of real estate debt, income and an examination the potential for restructuring and lowering borrower's general debt and real property-secured debt. Based on an Affiliate Agreement with LPCI of May 12, 2008, Bryco transferred the Scaifes loan modification to LPCI.

(iii) On July 19, 2008, LPCI, acting as a loan modification processor, received the loan modification package from Bryco accompanied by a fee of \$695 from Bryco. On July 2, 2008, Scaifes paid \$2,000 to LPCI. Per the Bryco-LPCI agreement, Scaifes \$2,000 was supposed to be paid to Bryco. However, Bryco did not have a merchant bank account to accept credit card

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payment. Therefore, the \$2,000 credit card payment from Scaifes was deposited into LPCI's Merchant bank account, not set up for or designated as a trust fund for the deposit of advance fees collected from homeowners. LPCI subsequently forwarded the \$2,000 to Bryco.

- (iv) LPCI failed to provide the payment records of Scaifes, including the merchant bank account statement showing the deposit and trust funds forwarded to Bryco, pursuant to the Department's request and by subpoena, as set forth below in Paragraph $10\,(m)\,(2)$, below.
- (v) LPCI submitted the loan modification to Scaifes' lender, Downey Savings, by phone. Based on the "Loan Log Entries", Scaifes' loan modification package was submitted to the lender, Downey Savings.
- (vi) On August 7, 2008, Scaifes' loan modification was denied by Downey Savings due to a \$10,328.22 judgment recorded against Cornell Scaife.

(b)(2)(PACIFIC)

- (i) Patricia Clark (Clark) Loan Modification.

 On April 19, 2008, Clark signed a Loan Modification Disclosure & Agreement and Authorization Form with LPCI to obtain a loan modification for the mortgage loan secured by her home located at 650 The Village #312 in Redondo Beach, California.
- (ii) On April 19, 2008, according to Maziar Bordbor aka Matt Bordbar or M. Bordbar, Secretary and Chief

Financial Officer of LPCI, Clark paid \$2,495 with her credit card to LPCI's merchant account on April 19, 2008.

(iii) LPCI did not provide the payment records of Clark, including the merchant bank account statement showing the deposit, upon the Department's request and subpoena.

(iv) LPCI submitted Clark's loan modification package to lender Wachovia on April 19, 2008 and resubmitted it on June 3, 2008, with updated information.

(v) According to the Wachovia's Internal Loan

Audit Request maintained in Clark's loan modification file, LPCI

did not provide the employment and compensation records related

to Clark upon the Department's request and subpoena.

(vi) On August 5, 2008, LPCI sent a letter to Clark to notify Clark that her loan modification was denied by Wachovia.

(b)(3) The conduct of PACIFIC, as former designated officer of LPCI during the submission of the Scaifes and Clark loan modifications constitutes a violation of 10176(a), 10176(b) and 10176(i) and/or 10177(g).

(c) (GHAZI) Placed a false, deceitful and misleading advertisement on LPCI's website which represented that the Department of Real Estate conducted an audit on LPCI and determined that LPCI was in compliance with the Real Estate Laws and Regulations. In truth and in fact, the Department's audit was ongoing and found, as of the interim audit report date of

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April 7, 2009 found substantial trust fund violations, to wit, including a \$21,331.00 shortage in LPCI's trust account used to deposit trust funds received from homeowners, as previously recited in Paragraph 7(b), in violation of Code Sections 10176(a), 10176(i) and/or 10177(j), 10235 and Regulation 2848.

- (d)(1) (GHAZI, HAYNES, PACIFIC) Commingled trust funds and personal funds by depositing trust funds in the form of collected advance fees into LPCI's general operating account, in violation of Code Sections 10145 and 10176(e).
- (d)(2) (GHAZI, HAYNES, PACIFIC) Converted trust funds and personal funds by depositing trust funds in the form of collected advance fees into LPCI's general operating account, in violation of Code Sections 10145 and 10176(i).
- (e) (GHAZI, HAYNES, PACIFIC) Failed to maintain an accurate and complete separate record for each beneficiary or transaction, thereby failing to account for all trust funds in the form of advance fees collected, in violation of Code Section 10145 and Regulation 2831.1.
- (f) Permitted Maziar Bordbor, corporate secretary and chief financial officer of LPCI, an unlicensed and unbonded person, to be an authorized signatory on the trust account, in violation of Code Section 10145 and Regulation 2834.
- (g) (GHAZI, HAYNES, PACIFIC) The aforementioned former designated officers of LPCI failed to exercise adequate supervision over LPCI's activities requiring a real estate

license to ensure LPCI's compliance the Real Estate Laws and Regulations and had no system in place for regularly monitoring LPCI's compliance with the Real Estate Law, in violation of Code Sections 10159.2, 10177(h) and Regulation 2725.

- (h) Collected advance fees within the meaning of Code
 Section 10026 from homeowners including but not limited to
 Fannie/Cornell Scaife and Patricia Clark, seeking loan
 modifications wherein LPCI failed to provide all homeowners, with
 a pre-approved advance fee agreement from the Department in the
 form of a no objection letter, in violation of Code Section 10085
 and Regulation 2970.
 - (i) Failed to establish and maintain a trust account at a bank or other recognized financial institution in the name of the broker for deposit of collected advance fees by LPCI, in violation of Code Section 10146.
 - (j) With reference to the lack of an advance fee agreement, LPCI failed to provide a complete description of services to be rendered provided to each homeowner-borrower in 10 point type font and failed to provide an allocation and disbursement of the amount collected as the advance fee, in violation of Code Section 10146 and Regulation 2972.
 - (k)(1) (PACIFIC) Used the fictitious name of
 "RefiFix.com", to conduct licensed activities including loan
 modifications without holding a license bearing said fictitious

business name, in violation of Code Section 10159.5 and Regulation 2731.

(k)(2) (GHAZI, HAYNES, PACIFIC) Used the fictitious name of "Loan Processing Center", to conduct licensed activities including loan modifications without holding a license bearing said fictitious business name, in violation of Code Section 10159.5 and Regulation 2731.

- (k)(3) (HAYNES, PACIFIC) Used the fictitious name of "LPC", to conduct licensed activities including loan modifications without holding a license bearing said fictitious business name, in violation of Code Section 10159.5 and Regulation 2731.
- (1) (GHAZI) Failed to retain the salesperson license certificate for James Starkey, in violation of Code Section 10160 and Regulation 2753.
- (m)(1)(GHAZI) After notice and subpoena on April 3, 2009, failed to produce or retain all records of LPCI's activity during the audit period requiring a real estate broker license, in violation of Code Section 10148.
- (m)(2)(PACIFIC) After notice and subpoena on May 13, 2009, failed to produce or retain all records of LPCI's activity during the audit period requiring a real estate broker license, in violation of Code Section 10148.

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Disciplinary Statutes

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11.

The conduct of Respondents LOAN PROCESSING CENTER INC., MASHEED S. GHAZI, DANNY R. HAYNES and LOUIS LEON PACIFIC described in Paragraph 10, above, violated the Code and the Regulations as set forth below:

7	PARAGRAPH	PROVISIONS VIOLATED
8	10(a)	Code Section 10145 and Regulation
9		2832.1
10		
11	10(b)	Code Sections 10176(a), 10176(b)
12		and 10176(i) and/or 10177(g).
13		
14		
15	10(c)	10176(a), 10176(i) and/or 10177(j),
16		10235 and Regulation 2848
17		
18		
19	10(d)	Code Sections 10145, 10176(e) and
20		10176(i)
21		
22	10(e)	Code Section 10145 and Regulation
23		2831.1
24		
25	10(f)	Code Section 10145 and Regulation
2.		2834
2.		

1	10(g)	10159.2, 10177(h) and Regulation			
2		2725			
3					
4	10(h)	Code Section 10085 and Regulation			
5		2970			
7					
8	10(i)	Code Section 10146			
9	10(j)	Code Section 10146 and Regulation			
11		2972			
12					
13	10(k)	Code Section 10159.5 and Regulation			
14		2731			
15					
16	10(1)	Code Section 10160 and Regulation			
17		2753			
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19	10 (m)	Code Section 10148			
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The foregoing violations constitute cause for the discipline of the real estate license and license rights of LPCI, GHAZI, HAYNES and PACIFIC, under the provisions of Code Sections 10176(a), for misrepresentation, 10176(b), for false promises, 10176(i) and/or 10177(j) for fraud or dishonest dealing, 10177(d) for willful disregard or for violation of the Real Estate Law, and/or 10177(g), for negligence and 10177(h), for lack of supervision of LPCI's brokerage.

THIRD CAUSE OF ACTION (Advance Fees/Loan Modification Violations)

12.

At all times mentioned herein, Respondents LPCI, GHAZI, HAYNES and PACIFIC engaged in the business of an advance fee brokerage, within the definition of Code Sections 10131 and 10131.2, in that, for fees received in advance, as well as at the conclusion of transactions, Respondents performed loan negotiation, modification services with respect to loans which were secured by liens on real property, including, but not limited to, the following named homeowner-borrowers:

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TABLE: ADVANCED FEES COLLECTED

HOMEOWNER	DATES	PROCESSOR	ADVANCED	BROKER	ADDRESS
			FEE		
Alexander Rogers	11/08 - 02/09	Faye Harrod	\$2,495	Haynes	6860-1 Panamint Road
					San Diego, CA 92139
Robert/Graciela Lozano	08/09 -	Tony Torrez	\$2,750	Haynes	6544 Sagebrush Way
					Sacramento, CA 95842
Jorge/Maria Rodriguez	04/04/09	Sandra Larios	\$3,375	Haynes	7718 Klump Ave.
					Sun Valley, CA 91352
Cesar Benevides	02/12/09	Frank/Amanda	\$3,980	Haynes	1609 102nd Ave.
,					Oakland, Ca 94603
Azar Hassan Abadi	05/20/09	Masheed Ghazi	\$1500	Haynes	27201 South Ridge Dr.
					Mission Viejo, CA 92692
Lisa Schroeder	01-07-09	Christopher	\$ 750	Haynes	3914 Kern St.
					Sacramento, CA 95838
John/Christine Slocum	March 2009	Masheed Ghazi	\$1750	Ghazi	1645 Roberts Rd.
					Muskegon, MI 49445
Mathew/Gregoria Cahill	04/27/09	MJ Jafari	\$1100	Ghazi	338 Bright St
					San Francisco, CA 91432
Total Haynes			\$14,850		
Total Ghazi			\$2850		
Total			\$17,700		

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Respondents collected the above described advance fees pursuant to the provisions of a document entitled "Engagement Agreement Authorization for Services to Restructure or Resolve Mortgage Debt (Agreement), the written agreement herein, which document constitutes an advance fee agreement within the meaning of Code Section 10085.

14.

Respondents failed to submit the written agreements referred to in Paragraph 13, above, to the Commissioner ten days before using them in violation of Code Section 10085 and Regulation 2970.

15.

The conduct, acts and/or omissions of Respondents LPCI, GHAZI, HAYNES and PACIFIC, as set forth above, are cause for the suspension or revocation of the licenses and license rights of said Respondents pursuant to Code Sections 10085, 10177(d) and/or 10177(g).

16.

Respondents LPCI, GHAZI, HAYNES and PACIFIC intentionally or negligently engaged in the conduct set forth above and engaged in negligent misrepresentation, in violation of Code Sections 10176(a), 10176(i) and/or 10177(g).

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Respondents LPCI, GHAZI, HAYNES and PACIFIC conduct constitutes a breach of fiduciary duty owed to homeowner-borrowers Fannie/Cornell Scaife and Patricia Clark and constitutes cause for the suspension or revocation of the Real Estate license and license rights of said Respondents pursuant to Code Section 10176(i) and/or 10177(g).

18.

The overall conduct of Respondents LPCI, GHAZI, HAYNES and PACIFIC, constitutes negligence or incompetence. This conduct and violation are cause for the suspension or revocation of the real estate license and license rights of said Respondents pursuant to Code Section 10177(g).

19.

The overall conduct of Respondents GHAZI, HAYNES and PACIFIC constitutes a failure on said Respondents' part, as former officers designated by a corporate broker licensee, to exercise the reasonable supervision and control over the licensed activities of LPCI, as required by Code Sections 10211 and 10159.2, and to keep LPCI in compliance with the Real Estate Law, and is cause for the suspension or revocation of the real estate license and license rights of GHAZI, HAYNES and PACIFIC pursuant to the provisions of Code Sections 10177(d), 10177(g) and 10177(h) and Regulation 2725.

WHEREFORE, Complainant prays that a hearing be conducted on the allegations of this Accusation and that upon proof thereof, a decision be rendered imposing disciplinary action against the license and license rights of Respondents LOAN PROCESSING CENTER INC., MASHEED S. GHAZI, DANNY R. HAYNES and LOUIS LEON PACIFIC under the Real Estate Law (Part 1 of Division 4 of the Business and Professions Code) and for such other and further relief as may be proper under other applicable provisions of law including but not limited to restitution pursuant to Government Code Sections 11519 and 11519.1 of the Administrative Procedures Act.

Dated at Los Angeles, California

this 9 MARCH, 2010

Deputy Real Estate Commissioner

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Cc: Loan Processing Center Inc.
Masheed S. Ghazi, former D.O.
Danny R. Haynes, former D.O.
Louis Leon Pacific, former D.O.
Neal Shigemitsu
Sacto
Audits - Lisa Kwong
Audits - Danio Fajardo
Amelia Vetrone